# Study programme section of the Students' Charter with the 2022-2023 Teaching and Examination Regulations of the Bachelor's programme

**Marketing Management – Digital Business Concepts** 

Study Programme code: 34402

**Study Programme type: full-time** 

**Fontys Academy for the Creative Economy Tilburg** 

The study programme's section of the Students' Charter was adopted by the institute's director on 31 May 2022, after obtaining the IPC's consent on 31 May 2022 and the PC consent on 31 May 2022.

The teaching and examination regulations of the study programme expand on the general section of the teaching and examination regulations of Fontys Bachelor's programmes.

This general section for the 2022-2023 academic year was established by the Executive Board on 14 December 2021, following the consent of the students' section of the CPC, which was given on 7 February 2022.

# Addendum teaching and examination regulations 2022-2023 Fontys Academy for the Creative Economy

#### Section 32 of the below full-time undergraduate programme:

- Marketing Management, Digital Business Concepts

The binding negative study advice, as named in this OER, will be abolished as from academic year 2022-2023. In article 32 of this TER, binding negative study advice has been replaced by negative study advice.

#### **Explanation**

As from academic year 2022-2023, Fontys Academy for the Creative Economy will no longer give binding study advice (BSA). There are entry requirements to be able to start in the post-propaedeutic phase. These are unchanged and are described in article 17, paragraph 1.

On the basis of the entrance requirements, the student is assigned to the post-propaedeutic phase at the end of his first year of enrolment (12 months) or, if the standard has not been met, is reassigned to the propaedeutic phase of the programme. A student may also be advised, on the basis of insufficient results, to quit the programme.

### Table of contents

A – Teaching and Examina	ation Regulations	4
Section 1 General	4	
Article 1 Definitions		4
Section 2 Admission to	a Bachelor's programme	8
	rior qualifications	
	ice check and study choice advice	
	ents regarding foreign diplomas/prospective international students	
	al activity requirements	
Section 3 Intake intervi	iew, exemptions, short track and tailored study programmes	12
	rview	
	S	
•	s/tailored study programmes	
Section 4 Facilities w	rith reference to student coaching, language, functional disability, administrative ac	tivities
	student entrepreneurship	
·	aching	
	ith reference for language	
	cilities for students with a functional disability	
	with board memberships	
Article 12 Elite Athle	etes scheme - Student entrepreneurship	14
Section 5 Study progra	mme content	15
	gramme profile – main subjects/differentiations – occupational requirements	
	gramme layout	
	of units of study and credits	
	of minors and other special programmes	
	n components - learning environment	
Article 18 - Evaluation	on of teaching	17
Section 6 Tests, eviden	ce, assessment and study progress	17
	tests - evidence	
Article 20 Tests and	assessments	18
Article 21 Content o	of tests, duration of the test, test aids and test timetables	18
Article 22 Registrati	on for tests	18
Article 23 Proof of i	dentity during tests	18
	ring system	
	ts	
	o sit tests	
•	or a review	
	validity of results - evidence	
	on product - Knowledge bank	
	gress	
	garding the continuation of studies	
Article 33 Additiona	Il provisions concerning binding negative advice regarding the continuation of studi	es21
Section 7 Graduation	21	
	ions - certificates - diploma supplement	
	t on departure	
Article 36 Transfer		22
Section 8 Irregularities	and fraud	23
Article 37 Irregularit	ties and fraud	23
Section 9 Examination	Board, appeal	23
	ion Board	
Section 10 Retention a	nd hardship clause	24
	of documentation	

Article 41 Hardship clause	24					
Section 11 Final provisions and implementation	24					
Article 43 Transitional provisions	25					
·						
Article 42 Entry into force, amendments, publication and official title  Article 43 Transitional provisions  Article 44 Unforeseen cases  Set-up of the study programme and support facilities						
C - Internal complaints procedure	26					

#### A – Teaching and Examination Regulations

#### Section 1 General

#### **Article 1 Definitions**

Academic year The period from 1 September up to and including 31 August of the following

year.

Advice regarding the continuation of studies

Advice given to students at the end of the first year of the foundation phase of a Bachelor's programme regarding the continuation of their studies either with

the programme or elsewhere. This advice may entail a binding rejection

(binding negative study advice).

Assessment Generic term for tests aimed at assessing a student's competencies in a

professional situation that is as authentic and realistic as possible.

Assessor An examiner that grades the student's progress in acquiring the required

competencies.

CAA Centre for Administrative Activities. The CAA is the internal partner within

Fontys of the representative and participatory bodies and their discussion

partners with respect to optimising how these bodies function.

Certificate The certificate as referred to in Section 7.11 of the Dutch Higher Education

and Research Act (Wet op het Hoger Onderwijs en Wetenschappelijk

Onderwijs, WHW).

CPC Central Participation Council

Cohort The group of students who are enrolled for the first time in the foundation year

of a study programme on the same reference date to which the prevailing Teaching and Examination Regulations (TER) apply. For students who enrol in

a higher year, cohort membership is determined on an individual basis.

Competency A cluster of related knowledge, skills and attitudes that influences a substantial

part of a person's job, is related to the performance of the job, can be measured and tested against accepted standards and can be improved

through training and development.

referred to as a component test.

for the development, implementation, assessment and improvement of a minor

programme.

Credit One credit equals 28 standard study-load hours. Students are awarded credits

on passing the interim examination of a unit of study. The international term for

credits is ECTS credits (EC's).

CROHO Central Register of Higher Education Study Programmes, which is a register of

all study programmes. Students that pass the interim examinations of a study programme registered in CROHO are entitled to an official higher professional education certificate with the associated degree (Associate degree, Bachelor

or Master). The CROHO will be replaced by the RIO in 2022.

Deficiency Any required prior qualification(s) a student lacks.

Diploma supplement Document drawn up in accordance with a European format that is added to the

certificate and states the nature, level, context, content and status of the study

programme.

Dual-study programme A dual-study programme is organised in such a way that education is

alternated with one or more periods of professional practice related to the study programme. The study programme therefore consists of an educational segment and a practical segment, both of which are integral parts of the study

programme.

DUO Short for Dienst Uitvoering Onderwijs, a government agency charged with

implementing education legislation and regulations.

Diploma with subject

combination

Former senior general secondary education (*HAVO*) or pre-university education (*VWO*) diploma based on subject combinations. These diplomas were issued before the HAVO and VWO profiles were introduced (from 1998).

ECTS European Credit Transfer System. The system that is used to express credits

in order to facilitate international comparison. See also: credits.

Education components The courses offered to students to help their learning process.

Elite athletes scheme

Scheme for elite athletes that specifies which students are eligible to benefit from it and the facilities that they may use under it.

EVC (RPL) Erkenning van eerder Verworven Competenties (Recognition of Prior

Learning).

Assessment administered by the Examination Board to determine whether Examination

> students have successfully completed the educational components of a study programme or the foundation-year phase. The final examination may also include a supplementary assessment conducted by the Examination Board. The Board as referred to in Sections 7.60 up to and including 7.63 of the WHW

**Examination Appeals** 

Board

and Articles 45 and 46 of the Students' Charter. The organisation, duties and powers of the Board are laid down in the Rules of Procedure adopted by the

Examination Appeals Board and approved by the Executive Board.

**Examination Board** 

Examiner

The board of persons referred to in Section 7.12 of the WHW. Member of staff or external expert not employed by the institution who has

been designated by the Examination Board to administer examinations and assess the results thereof.

**Executive Board** The administrative body of Fontys University of Applied Sciences, as

described in the articles of association and the WHW.

**Executive institute** 

Exemption

A Fontys institute responsible for the execution of a minor.

Full or partial exemption from meeting enrolment and/or admission conditions

and/or sitting interim examinations.

Exit qualifications Qualifications students must have on completing the study programme. Fontys minor A minor open to all Fontys students, so long as they meet any admission

criteria for the minor, with a focus on overarching and distinctive themes.

Foundation year First phase in a Bachelor's programme.

Any act (including plagiarism) or omission that either partially or fully impairs Fraud

the correct assessment of a person's knowledge, understanding, skills,

competencies, professional attitude, powers of reflection etc.

Full-time study programme

A full-time study programme is a study programme whose structure is such that students are assumed not to participate in any activities other than

academic activities.

Hardship clause A provision in a law or regulation that makes it possible to deviate from

regulatory provisions in favour of the student or external student.

He/him He/him is taken here to refer to men, women and individuals who do not

identify as either of these options.

**IELTS** International English Language Teaching System, a tool used to determine a

student's command of the English language.

Institute The operational unit at Fontys that is, in particular, responsible for organising

Fontys's core competencies and that executes the primary processes, i.e. the statutory tasks as referred to in Section 1.3, paragraphs 3 and 1.9(1) of the

WHW.

Institute Director The staff member charged with running a Fontys institute.

Institution

The Fontys Universities of Applied Sciences.

Intake assessment Portfolio assessment conducted at the student's request to validate previous

learning experiences prior to enrolment in the study programme. A fee

covering the costs is charged for an intake assessment.

Intake interview Interview conducted at the student's request prior to the start of the study

programme if the student believes that he has competencies acquired

previously. An intake interview comprises a general assessment from which no

rights can be derived by a student.

Interim examination An examination of the knowledge, understanding, skills and/or competencies

of a student required to conclude a unit of study, including an assessment of the results of such an examination (Section 7.10(1) of the WHW). An interim

examination may consist of one or more component tests.

**IPC** Institute Participation Council

Main subject A specific definition of the curriculum within a programme, which begins

immediately from year 1 or following the foundation year. (

That part of the Bachelor's programme with a study load of 210 credits that Major

contributes to the competencies associated with the programme and that is

directly related to the study programme(s)'s registration in the RIO.

Minor Programme of optional subjects within a Bachelor's programme with a study

load of 30 credits that contributes to generic or specific competencies.

Regulations that describe the content, the education components, the testing Minor regulations

> and the completion of a minor. The regulations of all minors offered by Fontys can be found on the Fontys website (www.fontys.nl/minors). The regulations of

the minors associated with a particular study programme have been included

as an appendix of the study programme's TER.

Diploma of the Nt2 official state examination in Dutch as a second language, of Nt2 diploma

which programme II is considered to be the guideline for admittance to higher

education.

Occupational The legal requirements to which the practice of a particular profession is requirements

subject. A study programme aimed at such an occupation will prepare students

to meet the relevant requirements (Section 7.6 of the WHW).

A part-time study programme is a study programme whose structure is such Part-time study programme that the student is able to participate in supplementary activities, either work-

related or educational, alongside the study programme.

Portfolio A collection of evidence, digital or otherwise, with which students can

demonstrate that they master the competencies of a particular study

programme.

Post-foundation year

phase . Principle

RIO

Second phase of a Bachelor's programme.

All study programmes offered are based on one of the following principles: non-denominational private education (NPE), Roman Catholic (RC), Protestant

Christian (PC) or a combination of non-denominational private education,

Roman Catholic and Protestant Christian (NPE, RC, PC).

Profiling Fund Board Board charged by the Executive Board with implementing the Profiling Fund

scheme, formerly known as the FSS Board.

Profiling Fund Scheme Scheme for the granting of support to students in the form of graduate funding,

committee member grants or attendance fee from the profiling fund, now

known as the **Profiling Fund Scheme** 

PC Opleidingscommissie (Programme Committee, PC), a committee established

for a particular study programme of an institute referred to in Section 10.3c of the Act (see the Regulations on the Participation Councils and Degree PC's). The register (Registratie Instellingen en Opleidingen) that will replace existing

registers such as the CROHO and the BRIN.

Student A person who is enrolled in the institution, as referred to in Sections 7.32 up

to and including 7.34 of the WHW.

Student counsellor Staff member appointed by the Executive Board who is responsible for

looking after the students' interests, providing assistance when problems occur and providing information and advice. The student counsellor is part of the

Student Facilities Service (Dienst Studentenvoorzieningen).

Service provided by the Student Facilities Service (Dienst Study Career Centre

> Studentenvoorzieningen) to help students with issues involving admission, transfer to another study programme/institute or the termination of their

studies.

Students' Charter The charter containing the rights and obligations of students, divided into an

> institution-specific section and a study programme-specific section. Scheme which is intended to help Fontys students who are deemed student

Student entrepreneur

scheme

entrepreneurs to combine entrepreneurship and study. Student coach

Coach who provides guidance on issues relating to student progress, including those that stimulate a student to develop a personal and professional identity,

focusing on a student's talents and personal leadership qualities. MM-DBC

uses the term study coach.

System of guidance that focuses on the development of the individual student. Student coaching

It stimulates students to reflect on their own development as future practitioners of the profession and to take responsibility for their own

development.

Advice provided to a prospective student who has participated in the study Study check advice

check with regard to the choice of Bachelor's.

The activity offered by Fontys whereby the prospective student is given advice Study check

with respect to his choice of study programme. The study check consists of at least two components: a digital questionnaire and a consultation to discuss the

results of the questionnaire.

The standardised time investment expressed in units of 28 study load hours Study load

related to a study programme.

A coherent totality of education components aimed at achieving the well-Study programme

defined objectives in the area of knowledge, understanding and skills which the person completing the study programme should possess. Every study

programme is recorded in the RIO.

Study programme minor A minor which can only be taken by students from a specific domain or study

programme and which highlights one particular theme.

The entire set of final qualifications for which the study programme provides Study programme profile

training or, in other words, the professional competencies expected of a

beginning professional.

Tailored programme Teaching period

Special programme which differs from the standard programme. Period in the academic year during which education components are

organised. A teaching period is referred to as a study quarter in the Fontys

annual calendar.

**TER** Teaching and examination regulations. The TER consists of a general section

for all study programmes offered by the Fontys Universities of Applied

Sciences as well as information specific to individual study programmes. The TER forms a part of the study programme section of the Students' Charter. Activity used to assess whether a student has certain knowledge, insight, skills

Test

and/or competencies.

Unit of study Part of a study programme that is concluded with an interim examination as

> referred to in Section 7.3(2) of the WHW or an additional assessment carried out by the Examination Board, as referred to in Section 7.10(2) of the WHW. Units of study may relate to the assessment of one or more competencies, a component of competencies (knowledge, understanding, skills, attitude) or a combination of competencies or of a minor. Students are awarded the relevant

credits on passing the interim examination for the unit of study.

**WEB** Adult and Vocational Education Act (Wet Educatie en Beroepsonderwijs, WEB;

Bulletin of Acts and Decrees 507, 1995, and later supplements and

amendments).

WHW The Dutch Higher Education and Research Act (Wet op het Hoger Onderwijs

en Wetenschappelijk Onderzoek, WHW; Bulletin of Acts and Decrees 593,

1992, and later supplements and amendments).

#### ACE-wide and/or programme-specific definitions

Advanced Course This is a combination of mandatory and/or optional educational units in year 4,

with a focus on in-depth theoretical knowledge and its application. The

abbreviation is AC.

Graduation Phase The phase in year 4 when the student works on completion of the study

programme.

Intake coordinator The intake coordinator is the first contact person and takes care of a proper

intake for (prospective) students in the Foundation Phase.

Intake See Study Choice check.

Long-term student A student who, due to special circumstances or not, has a delay in study

progress and needs more than the regular 4 years of time to complete the

orogramme.

Study progress advisor The main contact person for the student who has a study delay after

completing the fourth regular academic year.

Study coach A person guiding the student in, among others, planning, execution, making

decisions and progression through the study career.

#### Section 2 Admission to a Bachelor's programme

#### **Article 2 Required prior qualifications**

- Only prospective students with diplomas awarded on completing pre-university education (VWO) or senior general secondary education (HAVO), with profiles, or senior vocational education (MBO) in middle management as well as prospective students that have completed specialist training or a vocational training programme designated by a ministerial regulation may be admitted to a Bachelor's programme (Section 7.24 of the WHW. Additional conditions for admission apply if a shortened programme is offered. Those conditions are set out in Article 7.
- 2. Prospective students with a certificate awarded on completing a foundation year or passing the final examination of a higher professional education (*HBO*) or academic higher education (*WO*) study programme are also entitled to be admitted to a Bachelor's programme at a university of applied sciences. Prospective students must, however, also meet any applicable requirements regarding their previous qualifications (paragraph 4) and any other additional requirements imposed (paragraph 5) (Section 7.28 of the WHW).
- 3. All citizens that have access to education offered by research universities or universities of applied sciences in a country that has ratified the Convention on the Recognition of Qualifications concerning Higher Education in the European Region may also be admitted to a Bachelor's programme, without prejudice to the provisions in paragraphs 4 and 5 of this article and the provisions of Article 3.
- 4. The following additional educational entry requirements apply to prospective students seeking admission on the basis of a HAVO or VWO diploma (Section 7.25(1) of the WHW).

The requirements to be met by the prospective student are as follows:

#### Old Profile Havo (graduated in 2008 or earlier)

- Culture and Society: admissible
- Economy and Society: admissible
- · Nature and Health: admissible with Economics 1
- Nature and Technology: admissible with Economics 1

#### Old Profile Vwo (graduated in 2009 or earlier)

- Culture and Society: admissible
- · Economy and Society: admissible
- Nature and Health: admissible with Economics 1
- Nature and Technology: admissible with Economics 1

#### New Profile Havo (graduated in 2009 or later)

- Culture and Society: admissible with Economics or M&O or BE + Math A or Math B
- · Economy and Society: admissible
- Nature and Health: admissible
- · Nature and Technology: admissible

#### New Profile Vwo (graduated in 2010 or later)

- Culture and Society: admissible with Economics or M&O or BE
- Economy and Society: admissible
- · Nature and Health: admissible
- Nature and Technology: admissible

There are no entry requirements for students with a MBO-4 certificate.

Prospective students who do not have the required subject cluster or did not take the right subject may be admitted provided an assessment conducted before the commencement of the study programme demonstrates that, in terms of the subject matter, the prospective student concerned meets similar requirements (Section 7.25(5) of the WHW).

The requirements to be met by the prospective student are as follows:

- Numeracy skills, Mathematics: final level Havo
- Economics: final level Havo

An additional assessment takes place to demonstrate if the candidate possesses the required knowledge/skills.

5. Enrolment in a Bachelor's programme is not subject to any additional requirements.

6. Prospective students who are 21 or older at the start of the study programme and do not meet the requirements regarding their previous qualifications and have not been exempted from the requirements may still be eligible for exemption after taking an entrance examination (Also see Article 3(3).) (Section 7.29 of the WHW.)

The aim of this examination is to determine the prospective student's suitability to take part in the Bachelor's programme as well as the student's command of the Dutch language (or the English language, if the prospective student opts for an English-taught study programme).

#### Fontys 21+ entrance examination

The entrance examination consists of two parts:

- An intellectual abilities test to assess if the prospective student has the required working skills and intellectual abilities at higher professional education (HBO) level. A stanine total score of 4 or higher is required to pass this part of the test.
- A language test to assess the prospective student's command of Dutch or English compared to the required 3F (B2) level. Prospective students taking the entrance examination for students aged 21 or over (hereinafter the '21+ entrance examination') for a Dutch-taught study programme may request an exemption for the Dutch language test if they have already obtained a recognised Nt2 certificate or a certificate for Dutch language proficiency at the MBO 4, HAVO or VWO level granted by a prior degree programme. Prospective students who register for the 21+ entrance examination for an English-taught programme must provide a TOEFL, IELTS or other accepted¹ certificate.

Prospective students will be notified of the results of the entrance examination within two weeks.

If a prospective student fails the 21+ entrance examination, they can retake it after one year. The result of a passed 21+ entrance examination will remain valid for five years. Prospective students will not be exempted from taking the 21+ entrance examination on the basis of any 21+ entrance examinations or intellectual abilities tests administered elsewhere.

- 7. The Executive Board has declared that 'old' HAVO and VWO diplomas with subject combinations chosen by the pupil are at least equivalent to the 'new' diplomas with subject cluster requirements. Consequently, prospective students holding these types of diploma may be admitted. Prospective students must, however, meet any requirements regarding previous qualifications (paragraph 4) and any further additional requirements (paragraph 5) (Section 7.28 of the WHW).
- 8. Where a prospective student applies for admission to a study programme based on a diploma other than one of the diplomas referred to above, the institute director will decide whether that diploma is equivalent and if it grants access to the study programme. Prospective students must, however, meet any requirements regarding previous qualifications (paragraph 4) and any further additional requirements (paragraph 5) (Section 7.28 of the WHW).

#### Article 2a Study choice check and study choice advice

- The study choice check consists of at least the completion of a digital questionnaire and a contact
  moment with the study programme. The study choice check for international prospective students
  as referred to in the Study Choice Advice Rules consists of an online contact moment with the
  academy.
- Within 4 weeks following registration, the prospective student will receive a link to the digital questionnaire. Within 4 weeks following completion of the questionnaire, the prospective student will receive an invitation to the contact moment with the study programme. International prospective students as referred to in the Study Choice Check Rules will receive further information on the study choice check within 4 weeks following registration.
- 3. The digital questionnaire can be completed in the period between January 2023 and August 2023. The study choice activities for international prospective students will take place in the period between January 2023 and August 2023.
- 4. The contact moments with the study programmes are planned in the period between March 2023 and August 2023.

 1 IELTS
 6.0

 TOEFL Paper
 550

 TOEFL Internet
 80

 TOEIC
 670

(Indien zowel het onderdeel 'Speaking and writing' als 'Listening and Reading' is behaald.)

Cambridge ESOL FCE-C (scale 169 – 172), FCE-B (scale 173-175)

- 5. The contact moment will consist of at least one individual or group interview and preferably several intake units. The intake programme can include, among others, a meeting with a teacher of the programme and/or an Economics test.
- 6. The study choice advice will be sent to the prospective student by e-mail within ten working days of the contact moment.
- 7. The study choice advice is non-binding for prospective students who apply by no later than 1 May. Prospective students who apply after 1 May will not be permitted to enrol, except in the case of a situation as referred to in Article 2(2) or in the event of exceptional circumstances as set out in Article 3(3), under a through d of the Study Choice Check Rules.
- 8. The <u>Study Choice Check Rules</u> determine the categories of prospective students for whom the study choice advice is not obligatory. The study choice advice is likewise not binding for those groups of prospective students.

#### Article 3 Requirements regarding foreign diplomas/prospective international students

1. Holders of a foreign diploma may not sit tests in the foundation year of a Dutch-taught study programme before having demonstrated to the Examination Board to have an adequate command of the Dutch language (Section7.28 of the WHW).

Command of the Dutch language must be at Nt2, programme II, level.

The certificates for Dutch as a foreign language, Higher Education Language Proficiency Subject Cluster and Academic Language Proficiency Subject Cluster (CNaVT- PTHO and PAT) can be viewed as equivalents, as can the certificates for Dutch as a foreign language, Educational start-skilled and Educational Professional (STRT and EDUP).

- 2. The institute director may also decide that a prospective student with a foreign diploma may be admitted after the prospective student has demonstrated that he has an adequate command of the Dutch language (Section 7.28 of the WHW).

  Command of the Dutch language must be at Nt2, programme II, level.
- 3. Prospective students with a foreign diploma seeking admittance by virtue of an entrance examination as referred to in Article 2, paragraph 6, must be at least 21 years of age.
- 4. Foreign prospective students from outside the EU who are 18 years of age or older on the date of their first enrolment must have a valid residence permit. (Section 7.32 of the WHW.)
- 5. Foreign students with a residence permit are required to earn at least 50% of the available credits each year. The IND will be informed if the student fails to meet this requirement, unless there are special circumstances due to which the student was unable to meet this requirement. Such a notification based on the same special circumstances may be withheld once during the course of each study programme.
- 6. For international<sup>2</sup> students, the following language requirement applies for admission to an English-language programme.
  - an average IELTS score of 6.0, for which the student must have a score of 6.0 for at least three components and may have a score below 6.0 for no more than one of the four components, provided this score is at least a 5.5.

A previously completed language test, with the exception of Cambridge, may be no more than two years old at the time the study commences, which can be either on 1 September or on 1 February. Exemption may be granted for this requirement if the international student can submit a diploma from prior education that was obtained in a country in which English is the official language of instruction. If the diploma was granted more than two years ago, the student will be asked to demonstrate their language skills again, unless English is the only language of instruction in the country where the student obtained the diploma.

Test	Overall Score	Component	No more than 1 deviating component
IELTS	≥ 6,0		
<ul> <li>IELTS reading</li> </ul>		≥ 6,0	≥ 5,5

<sup>2</sup> According to the Code of Conduct International Student, the term 'international student' refers to a 'student with a foreign nationality who, in case of a third-country national on the basis of a residence permit granted to this effect, desires to continue, continues or has continued his/her full time education at a higher education institution in the Netherlands'.

IELTS listening		≥ 6,0	≥ 5,5
IELTS speaking		≥ 6,0	≥ 5,5
IELTS writing		≥ 6,0	≥ 5,5
Cambridge	≥ 169		
Cambridge reading		≥ 169	160 t/m 168
Cambridge listening		≥ 169	160 t/m 168
<ul> <li>Cambridge speaking</li> </ul>		≥ 169	160 t/m 168
<ul> <li>Cambridge writing</li> </ul>		≥ 169	160 t/m 168
TOEFL	$\geq$ 72 <sup>3</sup>		
<ul> <li>TOEFL reading</li> </ul>		≥ 18	
<ul> <li>TOEFL listening</li> </ul>		≥ 17	
<ul> <li>TOEFL speaking</li> </ul>		≥ 20	
<ul> <li>TOEFL writing</li> </ul>		≥ 17	
TOEIC speaking and writing	≥ 310		
<ul> <li>TOEIC speaking</li> </ul>		≥ 160	-
<ul> <li>TOEIC writing</li> </ul>		≥ 150	-
TOEIC reading and listening	≥ 785		
<ul> <li>TOEIC reading</li> </ul>		≥ 385	-
TOEIC listening		≥ 400	-

Please note: the TOEFL and TOEIC programmes do not have a deviating component, as the lower limit applied in the 'Test Component' table is already the B2 lower limit as well.

#### **Article 4 Professional activity requirements**

The professional practice environment is not subject to any requirements.

#### Section 3 Intake interview, exemptions, short track and tailored study programmes

#### Article 5 Intake interview

- 1. Students entering a study programme may be offered an intake interview if they have competencies previously acquired elsewhere. Students can include the evidence of the competencies previously acquired elsewhere in their portfolios which are to be evaluated in an assessment or may use this evidence to substantiate a request for exemption before the Examination Board.
- 2. Students who re-enrol after an interruption in a study programme in which they were previously enrolled will be required to take an intake interview to determine which part of the study programme still has to be completed. No intake interview is needed if agreements regarding re-enrolment in the study programme were already made with the Executive Board at the time that the student interrupted his study. If a student enters a study programme during the foundation year, agreements will be made on the period of time the student will be granted before the advice regarding the continuation of studies will be issued.
- 3. A study programme will be drawn up based on the assessment of the competencies previously acquired and will be submitted to the Examination Board for approval.

#### **Article 6 Exemptions**

1. The institute director can exempt a student from the foundation year examination if the student holds a diploma, Dutch or foreign, which is at least equivalent (Section 7.30 of the WHW.)

2. Students who believe they are eligible for an exemption must submit an application to that end to the Examination Board. The Examination Board may grant an exemption from one or more interim examinations on the grounds of a review of an assessment or the holding of a diploma, certificate, accreditation of prior learning or similar document, such as proof of results achieved in a study programme taken at a research university or university of applied sciences and/or proof of administrative activities, with which students can show that they have already met the requirements of the test in question. Exemptions are recorded in the study progress system. The period of validity

<sup>&</sup>lt;sup>3</sup> In de concept gedragscode die per 1-9-2022 in gaat geldt een minimum score van 60.

- of the exemption is stated in the exemption decision. You can find the exemption request policy on the information page of the Examination Board.
- 3. The Examination Board can grant an exemption from a minor based on the certificate of an accredited Associate degree, Bachelor's or Master's programme or on a document proving that the student completed a minor in an accredited Bachelor's or Master's programme, so long as this minor does not overlap substantially with the student's current Bachelor's programme. Exemptions based on study results from an accredited Associate degree, Bachelor's or Master's programme can only be granted if the student has documented proof of obtaining at least 30 credits in this study programme (for a Bachelor's programme, this requirement refers to the second and third year, or second year if it concerns an Associate Degree programme) and if these results do not overlap substantially with the student's current Bachelor's programme.

A student who has taken part in the Fontys Empower programme and has successfully completed all components of that programme may, on that basis, may be granted an exemption for a minor provided the student submits a request to that effect and this possibility has been set out in Article 16(5).

#### Article 7 Short-track/tailored study programmes

Students who believe they are able to proceed with and/or complete their study programmes at an
accelerated pace may submit an application requesting such to the Examination Board. The student
coach's advice must be enclosed with the application. For MM-DBC, the student coach is the study
coach. The organisation of the study programme must be able to accommodate the short-track
option.

Switching (in accordance with the agreements made within the Economics Domain):

- I. The continuation of facilitating switch within the first four weeks of the September enrolment (until 1 October) is a student's right.
  - For Fontys students who want to switch programme within the economic domain, students from outside the economics domain, or students not enrolled at Fontys.
  - In case of suspected insufficient orientation, an urgent recommendation is given with a redirection to a study choice advisor from the Student Facility Services.
- II. Entering an open conversation with students who want to switch after 1 October.
  - In case of suspected insufficient orientation, the switch coordinator first redirects to a study choice advisor from the Student Facility Services.

The switch coordinator of the receiving study programme eventually decides whether the student may enter or not, with the intention offering promising students the opportunity to switch. The decision by the receiving switch coordinator is binding. This is therefore not a student's right.

# Section 4 Facilities with reference to student coaching, language, functional disability, administrative activities, Elite athletes scheme, student entrepreneurship

#### **Article 8 Student coaching**

- 1. Every student is coached by a student coach. The MM-DBC programme uses the term study coach for this function. Long-term students have the study progress advisor as point of contact. See Article 16(6).
- 2. In consultation with the student coach/study coach, the student decides how best to develop and how to shape the learning process.
- 3. The student consults with the student coach/study coach on the progress of the learning process.
- 4. The student coach/study coach conducts support and orientation interviews with the student in the foundation year. The student drafts a report (if desired) of these interviews. A copy of this report is provided by the student to the study coach, who monitors the reporting.
- 5. Students may submit a request to the institute director to be assigned a different student coach/ study coach if they can give arguments for this.

#### Article 9 Facilities with reference for language

- 1. Students enrolled in their foundation year whose mother tongue is not Dutch can apply to the Examination Board to be allowed extra time when they sit tests in the first year of the foundation phase. Extra time to sit tests will only be granted to students who can prove that they use facilities to improve their command of the Dutch language.
- 2. For Dutch students, extra support will be arranged with regard to promoting Dutch language proficiency for those students who are in need of such support.

The following facilities will be provided. A request to qualify for a tailored support track can be filed to ace-student@fontys.nl

#### Article 10 Special facilities for students with a functional disability

- 1. Students with a functional disability are legally entitled to effective adjustments, unless such adjustments would burden the institution disproportionally. (Section 7.13 of the WHW, Section 2a of the Equal Treatment of Disabled and Chronically III People Act.) See also: <a href="https://fontys.nl/fontyshelpt/Studentenbegeleiding/Bijzondere-omstandigheden.htm">https://fontys.nl/fontyshelpt/Studentenbegeleiding/Bijzondere-omstandigheden.htm</a>
- 2. These adjusted facilities must be aimed at the removal or restriction of any obstacles and encourage the independence and full participation of the student as much as possible. The adjusted facilities may relate to the study programme (including internships), the timetables, and type of study programme, the tests and educational tools.
- 3. A student who seeks to have adjusted facilities must submit a written and substantiated application in good time to the Examination Board. If necessary, the Examination Board will seek an expert's advice (such as a student counsellor) before taking a decision. If the Examination Board deems it necessary before taking a decision, it may confidentially inspect the medical certificate that may be available with the student counsellor, unless the student objects.
  The Examination Board must decide within four working weeks after receipt of the application, unless it requires further inquiry, in which case the student will be informed as to when more clarity can be given with respect to his application.
- 4. In the case of a protracted or chronic disability, such an application will only have to be made once for the entire study programme; in all other cases once per testing period or academic year. In its decision to grant the facilities, the Examination Board may also rule that these will apply for the entire duration of the student's study or that the student is to consult with his student coach/study coach annually to discuss whether the facilities are still adequate.
- 5. At the beginning of the academic year the institute will inform students regarding the possibilities for special facilities. Students will be informed of their right to consult a student counsellor.

#### **Article 11 Students with board memberships**

- 1. Students can include any board memberships as part of their portfolios. In order to do so, they must describe, in consultation with their student coach/study coach, how the board membership can contribute to the acquisition of one or more competencies of their study programme.
- 2. Board memberships for the DPC, IPC, CPC, or for study associations, student associations and as members of committees at Fontys can be listed on the diploma supplement. The student must request the listing at least four weeks prior to the last educational component via the study programme administration, via ace-student@fontys.nl.

  At the request of the student's study programme, the Centre for Administrative Activities (CAA) can confirm that the student has been an active board member of a CPC. In the case of board memberships of a PC or IPC, the study programme can request confirmation from the relevant IPC or PC.
- 3. Students who believe that their board memberships demonstrate that they have the knowledge, understanding and/or skills etc. that are assessed in particular tests may apply for an exemption from such tests from the Examination Board.
- 4. Facilitation for board memberships is laid down in the <u>Fontys Regulations on the Participation councils and degree programme committees</u>, the <u>Regulations on board memberships grants</u> and the Remuneration scheme for committees and steering groups.

#### Article 12 Elite Athletes scheme - Student entrepreneurship

- Students who have been granted an Elite Athletes or Talent status are entitled to facilities from the <u>Elite Athletes Scheme</u>. Facilities regarding the adjustment of tests or test timetables, an adjusted arrangement regarding compulsory attendance, working in groups and an adjusted internship must be sought from the contact person Elite Athletes scheme on <u>Fontys Connect</u> Advice regarding the continuation of studies may be deferred for students with an Elite Athlete status (see Article 32).
- 2. Students who are eligible for the <u>Student Entrepeneur Scheme</u> may apply to the Examination Board, among others, for facilities regarding the adjustment of tests or test timetables, an adjusted arrangement regarding compulsory attendance for education components, working in groups and an adjusted internship. These facilities should be sought from the contact person Student Entrepeneurship as stated on on <u>Fontys Connect</u>
  - Advice regarding the continuation of studies may be deferred for students with entrepreneur status (see Article 32).

#### **Section 5 Study programme content**

#### Article 13 Study programme profile – main subjects/differentiations – occupational requirements

- 1. The study programme is based on a study programme profile. The exit qualifications of the study programme are described in the study programme profile. The study programme profile can be found in the attachment study programme's digital prospectus.
  At the end of the study programme, the student will be expected to command the competencies expected of a newly qualified professional in the field. During the course of the study programme, the student will be taught the required competencies and the student's command of them will be
- The study programme has the following main subjects:
   The programme Marketing Management Digital Business Concepts (MM-DBC) is a main subject within Marketing Management
- 3. The principle of the study programme is mentioned in the Register of Study Programmes...
- 4. The study programme does not impose any specific occupational requirements.

#### **Article 14 Study programme layout**

assessed.

- 1. Each Bachelor's programme has a foundation year phase with a study load of 60 credits, which is concluded with the foundation year examination. The function of the foundation year is to orientate the student, allowing him or her to make suitable choices.
- 2. A Bachelor's programme has a study load of 240 credits with a nominal study load of 60 credits per academic year and consists of a major and a minor. The major has a study load of 210 credits. The minor has a study load of 30 credits.

#### Article 15 Overview of units of study and credits

- 1. Every study programme consists of a coherent set of units of study, which are components of a study programme concluded with an interim examination. Units of study cannot exceed 30 credits.
- Only whole credits are awarded for units of study. In the overview included in Appendix 1
   Curriculum Framework MM-DBC 2022-2023 of this TER you will find a distribution of the credits.
- 3. Study programmes and tests conducted in a foreign language are subject to the Code of Conduct for Study Programmes taught in a Foreign Language; the overview of units of study in Appendix 1 Curriculum Framework MM-DBC 2022-2023 of this TER states which teaching and testing is provided in a foreign language.

#### Article 16 Content of minors and other special programmes

1. Students are not restricted in their choice of a minor, whether the minor is a minor specific to a study programme or one offered across Fontys, or an external minor, provided there is no overlap with the major programme (see also paragraph 2).

The study programme does not have any minors.

The following Fontys minors cannot be taken as they overlap with the major:

- Entrepreneurship
- Digital Marketing, track location Eindhoven
- Applied Media Technology
- 2. Students who want to take a minor abroad or an external minor must seek the Examination Board's permission regarding their personal choices with respect to the minor prior to its start. Participation in a minor requires students to have passed the foundation year examination, unless the Examination Board grants them permission to take the minor without fulfilling this requirement. The minor must be taken in the third year of study. For enhanced flexibility, MM-DBC also allows doing the minor in year 2, semester 2.
  - Explanation of the process for requesting a minor is found on Fontys Connect via this link.
- 3. Enrolment in a minor must be done before the start date as stated on the <u>Fontys minor portal</u> or in the minor regulations.
- 4. Students can take a minor on top of the regular study programme of 240 credits. This is subject to the following conditions:
  - 1. The student must have completed the First Year in one year with an average grade of 7 or higher.
  - 2. On the basis of the granted exemption or adjustment in accordance with article 7 (1), completion of the programme within four years remains possible.

A minor that has been passed will be mentioned on the diploma supplement.

- 5. The Fontys Empower reorientation programme is open to students who have hit a roadblock in their studies. The programme has a study load of 30 ECTS credits. The regulations for this reorientation programme can be found on the <u>Pulsed</u> portal.
  - A student who has taken part in the Fontys Empower programme and has successfully completed all components of that programme may, on that basis, be granted an exemption for a minor, provided the student requests an exemption from the Examination Board of the programme in which they are enrolled, unless that programme does not offer a minor.
- 6. Students who have not completed the programme in the regular 4 years of study (whether or not due to special circumstances) should make an appointment with the study progress advisor. In consultation, a feasible study plan is drawn up, in which earlier achieved results may possibly be transformed into the current curriculum units. The study progress advisor can urgently advise the student, with reasons, to stop his studies.

For long-term students, assessment moments are offered each study quarter. Registering for these is different from the regular programme. More information is found <a href="https://example.com/here/">here.</a>

#### **Article 17 Education components - learning environment**

1. Below is an overview of the education components that are part of the study programme.

Year	Entry requirement	Phase	Components
1	No requirements	Foundation	See prospectus
2	45 EC from Foundation Phase.	Main Phase	See prospectus
3	No requirements	Main Phase	
4	Foundation obtained, behaald; 114 ECTS from Main Phase or admitted to		Semester 1 (period 1 and 2): Advanced Courses.  Semester 2 (period 3 and 4): Graduation
	pre-master track All components of the programme obtained except the Graduation Assessment.		Thesis and Graduation Assessment

Education takes place in a learning environment. This may be found on Canvas or Fontys Connect.

- 2. The education components of the minors are described in the minor regulations. The regulations governing the minors offered across Fontys can be found at this <u>website</u>. The regulations governing minors specific to study programmes are included as an appendix to this TER. Fontys ACE has no educational minors.
- 3. Any entry requirements a student must meet before participating in an education component are stated in the overview as referred to in paragraph 1.
- 4. Participation in education components in the post-foundation year phase is allowed after passing the foundation year examination. The Examination Board may grant permission to a student who has not passed the foundation year examination to participate in education components in the post-foundation year phase (Section 7.30 of the WHW).
  - The Examination Board grants access to the post-foundation year phase if the student has received a positive study advice. The Examination Board can make exceptions on the grounds of personal circumstances and grant conditional access to the post-foundation year phase to students with a deferred study advice (Article 31 and 32 of this TER).
- 5. Registration for educational components is not required for the Foundation and Main Phase (academic year 2 and 3). Exceptions to this are indicated in the prospectus or published via the ACE portal/Connect. This concerns the following educational activities: internship, minor, study trip, and various excursions. In the graduation phase, students are required to register for the mandatory and optional Advanced Courses and the Graduation Assessment.

#### Advanced Courses (AC's):

In the Graduation Phase, students have both mandatory and optional Advanced Courses (AC's) that require registration. Registration is done via Progress.

#### Within ACE there are:

- Programme-specific AC's
- ACE-wide AC's

#### Fontys Connect offers more information and displays the current options per period.

- 6. The timetable is announced by way of the schedule application no later than three weeks prior to the start of classes.
- 7. Students who have registered for an education component must ensure that they meet the entry requirements of that component. The overview in Article 17, paragraph 1, indicates the education components to which requirements apply for participation as well as the nature of these requirements. If the requirements concern compulsory attendance, students who are eligible for the <a href="Elite athletes scheme"><u>Elite athletes scheme</u></a> or the <a href="Student entrepeneur scheme"><u>Student entrepeneur scheme</u></a> can apply to meet this requirement in a parallel group or for exemption from this obligation (see also Article 12).

#### Article 18 - Evaluation of teaching

The teaching provided during the study programme is evaluated in the following way.

Fontys Academy for the Creative Economy has various ways of evaluating the study programmes, applying feedback from employees, the professional field and various boards (i.e. the Test Committee and Examination Board) in order to continuously improve and update the programmes.

#### Examples of such evaluations are:

- Period evaluations among students
- Evaluation meetings with class representatives
- Discussions with the Board of Advice
- Benchmarks with other (international) programmes
- Test reports
- Sampling and peer reviews of end products

The results of these evaluations are used to implement improvements and innovations (educational development) and to account for the quality of education to the Nederlands-Vlaamse Accreditatie Organisatie (NVAO – Accreditation Organisation of the Netherlands and Flanders).

The educational teams responsible for the continuous improvement of quality, aim for a proper balance between quality and student satisfaction. This is always done in adherence with all relevant legislation. Developing the education and prioritising adjustments happens with the involvement of the Programme Committees. Students and teachers of the Programme Committees advise the programme directors, both at request and on their own accord, on the actions and intended results and thereby execute their role in quaranteeing and improving the quality of the programmes.

#### Section 6 Tests, evidence, assessment and study progress

#### Article 19 Types of tests - evidence

- 1. A test consists of/may consist of:
  - a. one or more mandatory tests or mandatory partial tests;
  - b. freely-chosen evidence evaluated as an assessment, such as a portfolio;
  - c. a combination of a) and b).

The Curriculum framework (see appendix 1) and/or prospectus of the programme lists the various test types.

- 2. Tests are conducted in writing or orally or in a fashion that combines both writing and oral delivery (e.g. product and presentation/interview).
- 3. An oral examination, including an assessment, is conducted by at least two examiners. A report must always be drawn up of an oral test on a specially designed evaluation form an assessment of the quality of the evaluation afterwards afterwards. A test may be conducted by a single examiner only following the approval of the Examination Board and provided the student does not object. An oral test is held in public. Interested parties who wish to attend an oral test must submit a request to that effect to the examiner(s) at least two weeks before the test is held. The examiner must inform the student who is taking the test. If the student objects, the request to attend the oral test will in any event be rejected. Any rejection by the examiner will be substantiated.

- When the Examination Board offers students the possibility to sit an additional oral test by way of replacement of a regular test, it will always be conducted and assessed by two examiners.
- 4. If a test consists of an assessment of freely-chosen evidence, the programme should allow the student to collect such evidence and receive feedback from the examiners, external experts and/or peers. The requirements that the evidence must meet are given in the prospectus.

#### **Article 20 Tests and assessments**

- The Examination Board will designate one or more examiners for each test. An examiner can also be an external expert.
- 2. The assessment of minors is described in the minor regulations. The examiner of the minor determines whether a student has passed the tests. The Examination Board of the coordinating institute that offers the minor must determine whether the student has passed the minor and ensure that the student receives a certificate. The result achieved for the minor is forwarded to the programme administration of the study programme in which the student concerned is enrolled.

#### Article 21 Content of tests, duration of the test, test aids and test timetables

- 1. The content of the test, including the learning objectives, is described in the prospectus, available on Fontys Connect/Canvas and is made available to students at least three weeks before the test.
- 2. The examiner determines the period of time allowed to students to take the test as well as any aids that students may use during the test, subject to the guidelines and instructions provided by the Examination Board. This information must be stated on the examination paper.
- 3. The test timetable will be published through Fontys Connect no later than three weeks before the start of the test period in question.

#### **Article 22 Registration for tests**

- 1. Students must register for participating for each test via <u>Progress (progresswww.nl)</u>. The term 'test' refers to: see summary in Article 19(1).
  - In case a student completes a test with an insufficient grade, registry is required again for the resit. Explanation of the registration process is found <u>here</u>.
- 2. Students who have failed to act in accordance with the registration procedure cannot sit the test. The registry process is found <a href="here">here</a>.
- 3. Students may cancel their registration for a test. During the registry period this is done via <a href="Progress">Progress</a> (progresswww.nl). After this period, cancellation is done by sending an email to <a href="mailto:ace-student@fontys.nl">ace-student@fontys.nl</a>

#### Article 23 Proof of identity during tests

Students must prove their identity at every test by showing a legally valid form of ID other than a student ID card.

#### Article 24 Test marking system

- The assignments, questions, assessment norms and criteria are determined by the examiners with due regard for the guidelines and instructions provided by the Examination Board. The examiner conducts the test and determines the result on the basis of the determined assessment standards and assessment criteria.
- 2. If one and the same test is conducted and assessed by more than one examiner, the Examination Board will ensure that the examiners adhere to the same standards and criteria.

#### **Article 25 Test results**

- 1. The test results must be announced in writing to the student within ten days of the date of the test apart from the exceptions laid down in the Teaching and Examination Regulations. The study programme administration is responsible for announcing the test results. The privacy of students will be respected when test results are announced.
  - Results of projects, reports and portfolios must be announced within 15 working days.
- 2. Students are entitled to inspect all assessed tests and the accompanying assessment criteria and to be given feedback on the achieved results.
- 3. Inspection is subject to the procedure described on Connect on this page with information about testing.
- 4. Feedback is given according to the following procedure.

  Students receive written feedback on all summative test moments in Gradework. Additionally, the student receives verbal or written feedback on the various learning activities at various moments.

5. The student can check the results overview via Progress throughout the whole year. When necessary, the student can request the study programme administration to provide a printed and stamped grades list with a registered signature, from which rights can be derived. This request should be made via <a href="mailto:ace-student@fontys.nl">ace-student@fontys.nl</a>

#### Article 26 Inability to sit tests

- 1. Students who have acted in accordance with the registration procedure described in Article 22 but who are unable to sit the test for reasons beyond their control, the legitimacy of which reasons is subject to assessment by the Examination Board, may apply to the Examination Board to sit the test within a period of time to be set by the Board. The student in question must have notified about the prevention by email to ace-student@fontys.nl before the test.
- 2. The application referred to in the previous paragraph must be submitted in writing to the chairman of the Examination Board and include the necessary evidence (see Article 38(3)). The Examination Board will then take a decision and inform the student concerned. If the request is granted, the Examination Board will set a date, time and place for the test. Any rejection of the request will be substantiated and the student will be informed of his right to appeal. In assessing the request, the Examination Board's primary criteria are the obstruction of the study progress and the student's personal circumstances.
- 3. If such a request relates to a test of a minor offered across Fontys, the student must direct the request to the coordinating institute responsible for the minor, as described in regulations governing the minor

#### Article 27 Request for a review

- Students who do not agree with an assessment can submit a request for a review of the assessment to the Examination Board within 4 working weeks after the date of the assessment (see Article 38(3) of these Teaching and Examination Regulations and Article 44 of the Students' Charter). The Examination Board must take a decision within 4 working weeks at a maximum.
- 2. Students may also appeal directly to the Examination Appeals Board within 6 calendar weeks after the date of the assessment via <a href="www.fontys.nl/studentenloket">www.fontys.nl/studentenloket</a> (see Article 45 and Article 46 of the Students' Charter).

#### **Article 28 Resits**

Tests are conducted at least twice an academic year.
 Students can resit components marked with a pass no more than once, and at least once, in which case the highest mark will count.

Students can request such a resit during the registry period for tests, by sending an e-mail to <a href="mailto:ace-student@fontys.nl">ace-student@fontys.nl</a>

#### Regulations for the Foundation Phase:

- For all tests (exams, assessments and assignments) in the Foundation Phase, no more than two resits per student per academic year. Tests are taken immediately after the academic period according to the programme's curriculum. The resit is available in the subsequent test period. Students participate the regular test and if necessary the resit. In the first year of the programme, not participating in a regular test is regarded as a missed chance.
- Resits for tests from the fourth academic period are taken in that same period, in accordance with the yearly schedule.

#### Regulations for the post-Foundation Phase:

- For Advanced Courses, the student has one regular chance and one resit.
- All test opportunities offered in accordance with the exam schedule can be used. Not
  participating in an offered test moment, is also regarded as a missed chance.
- For ACE-wide Advanced Courses, the student who has failed both test moments, can select an alternative Advanced Course.
- Resits for tests from the fourth academic period are taken in that same period, in accordance with the yearly schedule.
- In case a student has passed all components of the programme except one (with the exception of the assessment), and this test is no longer available within three months, the student can file a request with the Examination Board to get an extra chance.
- 2. At least two opportunities to take tests that assess the material they have learned will be offered. Following these two test opportunities, the material to be studied for the test may be adapted to the

material offered in the teaching block prior to the test. An up-to-date description of the material to be tested can be found via Fontys Connect/CANVAS.

#### Article 29 Period of validity of results - evidence

- 1. The period of validity of successfully completed component tests is ten years. The validity period for evidence is ten years.
  - Results achieved for interim examinations can only lapse if the understanding/knowledge/skills to which these interim examinations relate can be shown to be obsolete. Understanding, knowledge and skills that were assessed more than 10 years ago can evidently be shown to be obsolete. The period of validity of successfully completed interim examinations is: ten years. The Examination Board may extend this term.
- 2. In the event of special circumstances as referred to in the Profiling Fund Scheme, the period of validity of interim examinations will as a minimum be extended by the duration of the support granted on the basis of that scheme.
- 3. If the study programme has been substantially altered, details on how this term will be restricted can be stated below, whether in the form of a written decision issued to a student or incorporation in the Teaching and Examination Regulations, if it applies to the entire cohort.

#### Article 30 Graduation product - Knowledge bank

If the study programme provides for the submission of a graduation product that can be included in a knowledge bank, students must submit the product digitally, as one document, to enable its inclusion in one or more digital knowledge bank(s). On submission of the product, students must also attach the signed 'Permission form for the filing and making available of a graduation product in a digital knowledge bank'. With this form, students give their permission for the graduation product to be entered in the knowledge bank and for it to be made available to potential users at the university of applied sciences and elsewhere.

#### **Article 31 Study progress**

The study programme is responsible for recording the test results in the programme administration.

#### Article 32 Advice regarding the continuation of studies

1. During the first year of enrolment in the foundation phase of a bachelor study programme and, where possible, prior to the start of the second semester, the student is given advice on his study progress. If the study progress is unsatisfactory, the student will receive a written warning and be told that if the study progress continues to be unsatisfactory, he will receive a negative advice regarding the continuation of his studies. A reasonable period within which the student must have improved his grade point average and the opportunities a study programme offers in that regard are stated in the warning. (Section 7.8b of the Act.)

A student who has not received a warning at that stage may yet receive one at a later point in the first year if he has fallen behind, and will be given a period within which to improve his grade point average.

The student will be given a warning in the following cases:

- If one or more of the tests and/or assignments have not been passed and there is no
  possibility of a resit the academic year, and / or more than 4 ECTS of tests /assignments (or
  a component from the Foundational assessment) have not been passed that can still be
  taken.
- For a Dutch-speaking student participating in the English-language programme whose study
  progress is delayed by the English language skills, this warning is accompanied by a
  recommendation to continue the study in Dutch.
- 2. The study programme must give students advice regarding the continuation of studies in writing before the end of their first year of enrolment (12 months) in the foundation phase. Advice may be related not only to the continuation of the study programme, but also to the main subject the student may take. Advice regarding the continuation of studies can be negative (negative study advice), meaning that the student's enrolment in that particular study programme will be terminated and that he will not be allowed to re-enrol in the same study programme.
- 3. Advice regarding the continuation of studies is based on the student's results in the foundation year. The Examination Board advises the institute director on advice regarding the continuation of studies to be given. This advice must take into account the student's personal circumstances. Students must report any personal circumstances to their student coach/study coach or student counsellor the moment they occur.
  - If the student misses the deadline for reporting special circumstances, the Examination Board will examine whether it was excusable for the student to miss the deadline for reporting those circumstances.

Engaging in top-class sports activities by students who have been granted a Top-Class Sport or Talent status are entitled is regarded as a special circumstance, on the basis of which the delivery of advice regarding the continuation of studies can or will be deferred. A minimum number of credits these students must earn in order to be eligible for such postponement has been established.

Cohort 2022: When at least 45 study credits have been obtained.

Cohort 2021: When at least 50 study credits have been obtained.

The practice of owning and running a business of his own by student entrepreneurs who have been awarded student entrepreneur status, as defined in the <u>Fontys Student entrepeneur scheme</u>, is also regarded as a special circumstance, on the basis of which the delivery of advice regarding the continuation of studies is deferred. However, a minimum number of credits which must be achieved to qualify for that deferral may be specified for student entrepreneurs (see also paragraph 4 of this article).

4. The student will be given positive study advice regarding the continuation of studies in the following cases:

Cohort 2022: When at least 45 study credits have been obtained.

Cohort 2021: When at least 52 study credits have been obtained.

The student will be given a negative study advice regarding the continuation of studies in the following cases:

From cohort 2022 onwards: When less than 45 study credits have been obtained.

Cohort 2021: When less than 52 study credits have been obtained.

The minimum number of credits which that must be achieved by student entrepreneurs as defined in paragraph 3 to qualify for a deferral for student entrepreneurs is 45.

- 5. Where there are special circumstances as defined in paragraph 3 of this article which may have had an influence on the credits the student obtained, the delivery of advice regarding the continuation of studies may be deferred until the end of the second year of enrolment or until the end of a shorter period. At the end of the second year or the shorter period, there will be a further review of whether the student has met the criteria for a positive study advice as defined in paragraph 4.
- 6. Students who seek the termination of their enrolment during the first year of enrolment will be given a warning from the director stating his expectation that they may not be suitable for the study programme. The director must seek the advice from the Examination Board before doing so. The number of months of enrolment students have left before being given advice regarding the continuation of studies must also be determined in the event the student should decide to enrol in the same study programme at a later date (see also Article 35).

# Article 33 Additional provisions concerning binding negative advice regarding the continuation of studies

- 1. An institute wishing to issue binding negative advice regarding the continuation of studies must make provisions that allow for, among other things, a student's personal circumstances and which are aimed at guaranteeing a student's good progress.
- 2. Binding negative advice regarding the continuation of studies is valid for a period of 2 years.
- 3. At the student's request, the institute director change the period or give permission for a student to re-enrol in spite of the binding negative advice as referred to in Section 7.8b(3) of the WHW.
- 4. A binding negative advice regarding the continuation of studies refers to the full-time, part-time and dual forms of the study programme, unless otherwise stated.
- 5. Each binding negative advice regarding the continuation of studies must expressly state that the binding negative advice only refers to the study programme mentioned. Every binding negative study advice regarding the continuation of studies must include a referral, to either another study programme, the student counsellor or the study choice adviser.

#### **Section 7 Graduation**

#### Article 34 Examinations - certificates - diploma supplement

- 1 Students have passed the examination of the foundation year or the study programme if they have
- passed all units of study which form part of the foundation year or the study programme, as referred to in Article 15 (Section 7.10 of the Act).
- 2 Certificates are given at the following occasions:
  - on passing the foundation year examination;
    - on passing the study programme's final examination.
- The certificate will only be given after it has been established that the student is enrolled and has paid his tuition fees for all the enrolment years (Section 7.11 of the WHW).
- 4 After successful completion of the examination, the Examination Board awards the certificate. The
- certificate is dated on the date of the student's final academic activity (test or assessment). The

certificate of a study programme comes with a diploma supplement. This diploma supplement may include mention of a student's board activities (see Article 11). Students who have served as members of the Examination Appeals Board may also request that activity to be included on their diploma supplement.

The Examination Board will determine whether a student has passed within a maximum of eight calendar weeks after the student's final academic activity (test or assessment).

If the student wishes for the certificate to be dated later, the student must postpone the completion of his final academic activity (test or assessment).

- 5 The certificate is signed on behalf of the Examination Board by the (deputy) chairman, the (deputy)
- secretary, the candidate and, if applicable, an external expert. (Section 7.11 of the WHW). On behalf of the institute, the Examination Board also confers on the student the degree if the student has taken the study programme examination.
  - For the study programme's examination the Bachelor of Science degree is awarded.
- 6 The award ceremony takes place at a time decided by the institute.
- . Students who passed the study programme examination and have requested the postponement of the award of the certificate may be issued a statement that the study programme degree has been conferred on them (Section 7.11 of the WHW).
- 7 The certificates of students whose performance has been extraordinary will state the distinctions referred to below.
  - The distinction 'cum laude' is the highest degree possible.

Students will be awarded the distinction 'cum laude' of 'with merit' if they meet the following criteria:

		Judicia statement of	distinction MM-DBC			
Cohort Graduation Phase		Accomplishments	Excluded	Cum laude	With merit	
2018-2019 and later	n/a	Weighted average (not rounded) of at least 8	Exemptions, components graded as passed/not passed, results from minor & foundation	Х		
2018-2019 and later	n/a	Weighted average (not rounded) of at least 7	Exemptions, components graded as passed/not passed, results from minor & foundation		X	
2017-2018 and later	n/a	Tests in the Graduation Phase are rounded to at least 7 and the weighted average (not rounded) at least 8		X		
2017-2018 and later	n/a	Tests in the Graduation Phase are rounded to at least 7			X	

8 The Executive Board reports to DUO the students that have passed the final examination of the study programme.

#### Article 35 Statement on departure

- 1. Every student who seeks to terminate his enrolment without having passed the study programme's final examination will be invited for an interview.
- 2. At the student's request, the student may be issued a statement listing any results achieved (Section 7.11 of the Act).
- The statement must specify that the interim examination test results will in principle be valid for ten
  years. The statement can include a reservation in the event of a substantial overhaul of the study
  programme (See Article 29).

#### **Article 36 Transfer**

Any specific arrangements made with one or more universities with respect to the Bachelor's programme in order to facilitate the smooth transfer of students to a university Master's programme are detailed below.

Students who have completed their first two years of study in nominal form are eligible for a pre-Master's programme at Tilburg University, Tilburg School of Humanities and Digital Sciences (TSHD), tracks **Data Science and Society** and **Communication and Information Sciences**.

Students who have completed their first two years of study in nominal form, with a weighted average of at least 7.0, are eligible for a pre-Master's programme at Tilburg University, Tilburg School of Economics and Management (TiSEM), which grants access to various Masters (Marketing Analytics, Marketing Management, Strategic Management (Consultancy / Entrepreneurship), Supply chain Management, Information Management, International Management and International Management (for International Students).

Both programmes take the form of an integrated bridging programme, which means that students who are admitted to the programme during the fourth year of their programme are given the opportunity to follow the bridging programme as a minor which, on successful completion of the HBO programme, provides the necessary qualifications for direct admission to the CIW master programme in several tracks. In that case, the student does not follow a minor in the main phase, but the Advanced Courses that are normally followed in the graduation phase. Students who are admitted to the pre-Master's programme are subject to the entry requirements as described in Article 17 (3).

#### Section 8 Irregularities and fraud

#### Article 37 Irregularities and fraud

- 1. If irregularities are discovered in connection with a test, as a result of which the Examination Board cannot guarantee the test's quality and any of its results, the Examination Board may forgo having the test checked, or declare a test result void. In such cases, the Examination Board must ensure that an opportunity to resit the test in the near future is offered to the affected students.
- 2. If a student is guilty of an irregularity committed with respect to (a component of) an examination or fraud, the Examination Board may exclude the student from sitting one or more tests of the study programme for a period to be determined by the Examination Board but which will not exceed one year. Any act that contravenes the regulations that have been established regarding testing and assessment shall be considered fraud in the sense of this article. If the test has already been assessed, the result will be declared void.
- 3. In the case of serious fraud, the Examination Board can propose to the Executive Board that the enrolment of the student involved be prematurely terminated (Section 7.12b of the WHW.)
- 4. If the irregularity or fraud is only discovered after the examination, the Examination Board may withhold or claim back the certificate of the study programme or decide that the certificate will not be issued unless the student sits a new test or examination in the components to be determined by the Examination Board and in a fashion to be determined by the Examination Board.
- 5. Before taking a decision, the Examination Board will hear the student and any other interested parties. A report will be drawn up of this hearing, of which a copy is forwarded to the student. The Examination Board must notify the student of its decision without delay, which notification can be given orally if required but must in any event also be issued in writing. Furthermore, the student is informed of his right of appeal.
- 6. The Examination Board makes up a report of its decision and the facts it is based on.

#### Section 9 Examination Board, appeal

#### **Article 38 Examination Board**

- The institute director establishes an Examination Board for each study programme or group of study programmes.
- 2. The Examination Board's duties and responsibilities are laid down in the WHW (Sections 7.12, 7.12b and 7.12c of the WHW). These include the following duties and responsibilities:
  - responsibility for guaranteeing the quality of testing;
  - responsibility for guaranteeing the quality of the organisation of and the procedures surrounding tests and examinations;
  - to determine objectively and professionally whether a student has passed an examination;
  - to award certificates and the diploma supplement;
  - to determine alternative tracks;
  - to assess applications for exemptions and reviews and to award applications for special facilities;
  - to determine whether an examination has been conducted in a way other than that prescribed in the TER;

- approval of the details of a foreign minor or external minor;
- to give advice to the institute director on advice regarding the continuation of studies to be issued; The composition of the Examination Board can be found in the Appendix 'Composition of the Examination Board'.
- 3. An application to the Examination Board can be submitted to <u>Fontys Connect</u> (see also Article 26(2) and Article 27).

#### **Article 39 Appeals**

Students who do not agree with a decision of the Examination Board can lodge an appeal against this decision within six calendar weeks after the date of the decision with the Examination Appeals Board via <a href="https://www.studentenloket.nl">www.studentenloket.nl</a> (see Articles 45 and 46 of the <a href="https://www.studentenloket.nl">Students' Charter</a>) (Section 7.61 of the WHW.) Students can contact the Student Counselling Office (iStudent@fontys.nl) for help on lodging an appeal.

#### Section 10 Retention and hardship clause

#### **Article 40 Retention of documentation**

- The Examination Board is responsible for retaining the minutes of its meetings and its decisions for a period of seven years.
- 2. The Examination Board is responsible for retaining its issued statements, among others, the statement on departure of a student who terminates his enrolment without having passed the study programme's final examination, for a period of ten years.
- 3. The Examination Board will ensure that the following information on each student will remain in the institute's archives for 50 years:
  - information on whether each student has obtained a foundation year certificate and/or a certificate of higher professional education including the list of marks.
- 4. The institute director is responsible for retaining test papers/assignments, assessment criteria, marking standardisation, pass marks, test matrices and test analyses for a period of seven years.
- 5. The institute director is responsible for retaining the lists drawn up and signed by the examiners containing the results achieved for a period of ten years.
- 6. The institute director is responsible for ensuring that all final papers and other kinds of tests in which students demonstrate their command of all aspects of the final attainment level, including assessments, will be kept for a period of seven years.
- 7. For the purpose of the external assessment of the programme in connection with accreditation, the institute director will ensure retention of a representative set of tests, including assessments, for a period of two years after the assessment.
- 8. The institute director is responsible for ensuring that the work completed by the student (written and non-written, including digital work) including assessments, with the exception of the work forming part of the representative set of final papers, is either destroyed or returned to the student after the expiry of a term of at least six months following the publication of the result. This term may be extended if necessary in connection with an appeal procedure.

#### Article 41 Hardship clause

- 1. The Examination Board can make provisions for serious injustices that occur as a result of the application of these rules; it can also make decisions in cases not provided for by these rules. In order to decide whether the hardship clause must be applied, the Examination Board must weigh the interests of the student concerned and those of the study programme. Cases requiring immediate action may be heard by the chairperson of the Examination Board or his deputy after which the other members must be notified as soon as possible.
- 2. Students must apply in writing, stating reasons, to the Examination Board for the application of the hardship clause in accordance with Article 44 of the Students' Charter. The Examination Board decides on the student's application and communicates this decision in writing, stating reasons, to the student concerned, who is also informed of his right of appeal.

#### Section 11 Final provisions and implementation

#### Article 42 Entry into force, amendments, publication and official title

- 1. The TER applies to all students enrolled in the study programme in question during the 2022-2023 academic year, unless otherwise stated below.
- 2. The general section of these regulations and any amendments thereto will be established by the Executive Board, after having obtained the consent of the students' section of the Central Participation Council. PC's will be given an opportunity to issue advice to the CPC. That general

section of the TER constitutes the basis on which the study programme-specific TER for each study programme will be drawn up before being submitted to the Examination Board for their advice and the (joint) PC and IPC for their advice/consent. The (joint) PC advises the institute director and sends its advice to the IPC for informational purposes. The IPC advises the institute director and sends its advice to the (joint) PC. The establishment of and amendments to the study programme-specific TER are effected following a proposal from the institute and require the consent of the students' section of the competent IPC and the (joint) PC (see Sections 10.3c, 10.20 and 7.13 of the WHW).

- 3. The text of the TER can be amended if warranted by changes to the organisation or organisational components with due observance of the provisions of paragraph 4. In the event of an interim change, the procedure as described in paragraph 2 applies.
- 4. If the interests of an individual student are prejudiced as a result of interim amendments of the regulations, the student may submit a written application to the Examination Board to protest against the amendment of the rules. The Examination Board examines the student's application and bases its decision on a weighing-up of the interest of the individual student on the one hand and the interest of the guality of the study programme on the other.
- 5. The institute director adopts the study programme-specific TER before 1 June of the academic year preceding the academic year that starts on 1 September. He ensures the publication of the study programme-specific component of these regulations and any amendments thereto by making them available for inspection with the secretariat of the study programme and placing them on the website.
- 6. The official title of these rules is 'General Section of the Teaching and Examination Regulations of Fontys'.
  - The official title of the TER of the Bachelor's programme is TER MM-DBC 2022-2023.

#### **Article 43 Transitional provisions**

When a study programme is subject to a substantial overhaul, the following transitional provisions will apply. After the last regular activities of the 'old' programme and the related test or examination have been completed, this test or examination will be held two more times by way of resits. After that, it will be decided which test or examination that is part of the 'new' programme the student must sit to replace the 'old' one.

#### **Article 44 Unforeseen cases**

The Examination Board decides in all cases not provided for by the study programme-specific part of the TER, unless the issue is covered by the institute director's competency.

#### B - Set-up of the study programme and support facilities

1. Set-up, organisation and execution of the study programmes

Information on the set-up, organisation and execution of the study programmes can be found in:

- the digital prospectus of MM-DBC (via the programme's page on Fontys Connect)
- the Teaching and Examination Regulations (see under A)

#### 2. Facilities for students

Information on facilities for students can be found at:

- the institution-specific section of the Fontys Students' Charter (www.fontys.edu/rules)
- the website of Fontys, among others, Fontys helps
- the website of Fontys Study Abroad
- the digital prospectus of MM-DBC (via the programme's page on Fontys Connect)

#### 3. Study support

Information on study support can be found in:

- the Teaching and Examination Regulations (see under A)
- the digital prospectus of MM-DBC (via the programme's page on Fontys Connect)

#### C - Internal complaints procedure

Students whose interests are directly affected by acts carried out by a staff member or a student against them, or who have a grievance regarding organisational matters, may lodge a complaint with the Executive Board, as described in Article 47 of the Students' Charter.

Fontys Academy for the Creative Economy has its own internal complaints commission to quickly process any complaints and keep in close contact with the plaintiff.

The Fontys ACE internal complaints commission is exclusively meant for complaints from students and can be reached via Fontys Connect: ACE Complaints Committee

# Appendix 1 - Curriculum Framework MM-DBC - 2022 - 2023

## Overview year 1 (60 ECTS)

Educational unit	Study credits (ECTS)	Requirements ECTS	Name test/course	Test code	Test type	Assessment individual or group	Assessment scale grade 1-10
			Peri	od 1			
Personality							
Personality 1	2	All sufficient*		25D1PERS1			
		GO/NO GO	Study coaching 1	25D1STUD1A	Assignment	Individual	G
		50%	Creativity	25D1CREATA	Assignment	Individual	5,5
		50%	English 1	25D1ENGL1A	Assignment	Individual	5,5
Digital							
Digital 1	<mark>3</mark>	All sufficient*		25D1DGTL1			
	<mark>2</mark>		Visual communication 1	25D1VCOM1A	Assignment	Individual	5,5
	1		New Media & Digital Age 1	25D1NMDA1A	Assignment	Individual	5,5
ММ	ı	L		l.	L	L	· L
Marketing 1	2			25D1MARK1H			
			Marketing 1	25D1MART1T	Written exam	Individual	5,5
Research 1	2	Average		25D1ONDR1H			5,5
		30%	Research 1.1	25D1OND11T	Written exam	Individual	
		70%	Research 1.2	25D1OND12T	Written exam	Individual	
General Economics 1	2			25D1AECO1H	Written exam	Individual	5,5
			General Economic s 1	25D1AECO1T	Written exam	Individual	5,5
Project	•		•	•	•	•	
Project 1	<mark>3</mark>			25D1PRJC1H			
			Theme: Market research	25D1PRJC1A	Assignment	Group	5,5

			Peri	od 2			
Personality							
Personality 2	2	All sufficient*		25D1PERS2			
		GO/NO GO	Study coaching 2	25D1STUD2A	Assignment	Individual	G
		50%	Futurology 1	25D1FUTU1A	Assignment	Individual	5,5
		50%	Sales 1	25D1SALE1A	Assignment	Individual	5,5
Digital							
Digital 2	<mark>3</mark>	All sufficient*		25D1DGTL2			
	1	1/3	Visual communication 2	25D1VCOM2A	Assignment	Individual	5,5
	2	2/3	Web Development 1	25D1WDEV1A	Assignment	Individual	5,5
ММ	•						
Marketing 2	2			25D1MRKT2H			
			Marketing 2	25D1MRKT2T	Written exam	Individual	5,5
Digital Economics	2			25D1DIGECH			
			Digital Economics	25D1DIGECT	Assignment	Individual	5,5
Business Economics 1	2			25D1BECO1H			
			Business Economics 1	25D1BECO1T	Written exam	Individual	5,5
Project	ı	•	1	•		·	•
Project 2	3			25D1PRJC2H			
·			Theme Creativity	25D1PRJC2A	Assignment	Group	5,5

<sup>\*</sup> All underlying educational units must be completed before the ECTS are assigned.

Educational unit	Study credits (ECTS)	Requirements ECTS	Name test/course	Test code	Test type	Assessment individual or group	Assessment scale grade 1-10
			Peri	od 3			
Personality							
Personality 3	1	All sufficient*		25D1PSNY3H			
		GO/NO GO	Study coaching 3	25D1SCOA3A	Assignment	Individual	G
		100%	English 2	25D1ENGE2A	Assignment	Individual	5,5
Digital							
Digital 3	<mark>3</mark>	All sufficient*		25D1DGTL3			
	<mark>2</mark>		Visual communication 3	25D1VCOM3A	Assignment	Individual	5,5
	1		Data Analytics 1	25D1DANA1A	Assignment	Individual	5,5
ММ							
Online Marketing 1	2			25D1ONLM1H			
			Online Marketing 1	25D1ONLM1A	Assignment	Individual	5,5
Research 2	2	Average		25D1ONDR2H			5,5
		30%	Research 2.1	25D1OND21T	Written exam	Individual	
		70%	Research 2.2	25D1OND22T	Written exam	Individual	
Start-ups	2	Average		25D1STARTH			5,5
		30%	Start-ups 1a	25D1STARAT	Written exam	Individual	
		70%	Start-ups 1b	25D1STARBT	Written exam	Individual	
Project							
Project 3	<mark>3</mark>			25D1PRJC3H			
			Theme: Marketing	25D1PRJC3A	Assignment	Group	5,5

	Period 4								
Personality									
Personality 4	7	All sufficient*		25D1PSNY4H					
Foundation		100%	Foundation	25D1PROASA	Assessment	Individual	5,5		
assessment			Assessment						
Digital									
Digital 4	<mark>3</mark>	All sufficient*		25D1DGTL4					
	1		Visual	25D1VCOM4A	Assignment	Individual	5,5		
			communication 4						
	<mark>2</mark>		Web	25D1WDEV2A	Assignment	Individual	5,5		
			Development 2						
ММ									
Online	2			25D1ONLM2H					
Marketing 2									
			Online	25D1ONLM2A	Assignment	Individual	5,5		
			Marketing 2						
Business	2			25D1BECO2H					
Economics 2									
			Business	25D1BECO2T	Written	Individual	5,5		
			Economics 2		exam				
Data	2			25D1DANA2H					
Analytics 2									
			Data	25D1DANA2T	Written	Individual	5,5		
			Analytics 2		exam				
Project									
Project 4	<mark>3</mark>			25D1PRJC4H					
			Theme:	25D1PRJC4A	Assignment	Group	5,5		
			Entrepreneurship						

<sup>\*</sup> All underlying educational units must be completed before the ECTS are assigned.

# Overview year 2 (60 ECTS)

Educational unit	Study credits (ECTS)	Requirements ECTS	Name test/course	Test code	Test type	Assessment individual or group	Assessment scale grade 1-10
	•	•	Period	1 (5)	•		
Digital							
New Media & Digital Age 2	1			25D2NMDA2H			
			New Media & Digital Age 2	25D2NMDA2A	Assignment	Individual	5,5
MM							
Strategic Marketing 1	2			25D2STRM1H			
			Strategic Marketing 1	25D2STRM1T	Written exam	Individual	5,5
Psychology & Consumer Behaviour	2			25D2PSYCDH			
			Psychology & Consumer Behaviour	25D2PSYCDT	Written exam	Individual	5,5
International Economics	2			25D2INECOH			
			International Economics	25D2INECOT	Written exam	Individual	5,5
Project							
Strategic Consulting 1	4			25D2STCO1H			
			Strategic Consulting 1	25D2STCO1A	Assessment	Individual	5,5
Digital Business 1	4			25D2DIBU1H			
			Digital Business 1	25D2DIBU1A	Assignment	Group	5,5

			Period 2 (6)			
Digital						
Data Analytics 3	1		25D2DANA:	ЗН		
		Data Ana	lytics 3 25D2DANA	3A Assignment	Individual	5,5
ММ					1	
Strategic Marketing 2	2		25D2STRM2	2H		
		Strategic Marketin		2T Written exam	Individual	5,5
Big data Marketing	2		25D2BGDM	AH		
		Big data Marketin	25D2BGDM g	AT Written exam	Individual	5,5
English 3	2		25D2ENGS3	Н		
		English 3	25D2ENGS3	A Assignment	Individual	5,5
Project			<u>.</u>			
Strategic Consulting 2	4		25D2STCO2	Н		
		Strategic Consultin		A Assessment	Individual	5,5
Digital Business 2	4		25D2DIBU2	Н		
		Digital Bu	isiness 2 25D2DIBU2	A Assignment	Group	5,5

Period 3 + 4 (7 + 8)									
Internship or m	Internship or minor								
Internship	30		Internship	2259DMSTAG	Assignment	Individual	5,5		

<sup>\*</sup> All underlying educational units must be completed before the ECTS are assigned.

## Overview Year 3 (60 ECTS)

Educational unit	Study credits (ECTS)	Requirements ECTS	Name test/course	Test code	Test type	Assessment individual or group	Assessment scale grade 1-10		
	Period 1 + 2 (9 + 10)								
Minor or Interns	Minor or Internship								
Minor	30		Depending on student's choice						

			Period	l 3 (11)			
ММ							
Neuro- marketing	2			25D2NMARKH			
			Neuromarketing	25D2NMARKT	Written exam	Individual	5,5
Financial Modelling	3			25D2FMODLH			
			Financial Modelling	25D2FMODLA	Assignment	Individual	5,5
Law 1	2			25D2RCHT1H			
			Law 1	25D2RCHT1T	Written exam	Individual	5,5
Project		<u> </u>					
START-UP 1	8	All sufficient*	START-UP 1	25D2STRT1H			
		100%	Project Assignment	25D2STRT1A	Assignment	Individual/ Group	5,5
		GO/NO GO	Concepting & Validation	No assessment	Assignment	Individual	G
		GO/NO GO	Future Leadership	No assessment	Assignment	Individual	G

			Perio	d 4 (12)			
ММ							
International Business Culture	2			25D2IBCULH			
			International Business Culture	25D2IBCULT	Written exam	Individual	5,5
Branding	2			25D2BRNDNH			
			Branding	25D2BRNDNT	Written exam	Individual	5,5
Law 2	2			25D2RCHT2H			
			Law 2	25D2RCHT2T	Written exam	Individual	5,5
Study Trip		•				•	
Study Trip	1			25D2SREISH			
			Study Trip	25D2SREISA	assignment	Individual	5,5
Project							
START-UP 2	8	All sufficient*	START-UP 2	25D2STRT2H			
		100%	Project Assignment	25D2STRT2A	Assignment	Individual/ Group	5,5
		GO/NO GO	Sales 2	No assessment	Assignment	Individual	G
		GO/NO GO	Content Management	No assessment	Assignment	Individual	G

 $<sup>{\</sup>color{red}^{*}}\textit{All underlying educational units must be completed before the ECTS are assigned.}$ 

## Overview Year 4 (60 ECTS)

Educational unit	Study credits (ECTS)	Requirements ECTS	Name test/course	Test code	Test type	Assessment individual or group	Assessment scale grade 1-10
	•		Period 1 and 2 (13	+ 14) /semester 1		•	•
Advanced Cou	_	•					•
	24						
<u> </u>		ses (offered in Englis	sh)	ı	T	T	1
Mandatory Advanced Courses	12	All sufficient					
	3		Applied Research	25DACAPPLT	Assignment	Individual	5,5
	3		Business Strategy	25DACSTTOA	Assignment	Individual	5,5
	3		E-Commerce	25ACOECOMA	Assignment	Individual	5,5
	3		Digital transformation	25D3DIGTRA	Assignment	Individual	5,5
Optional Adva	nced Courses	(offered in English	with the exception of.	AC Kickstart your C	areer, offered i	n Dutch)	
Optional Advanced Courses	12	4 sufficient					
	3	25%	Web programming	25DACOWEBPA	Assignment	Individual	5,5
	3	25%	Online Psychology & Neuromarketing	25ACOPSYCA	Assignment	Individual	5,5
	3	25%	Bootstrapping Innovation	25ACBOOTSA	Assignment	Individual	5,5
	3	25%	A Brave New China	25DACOCHINA	Assignment	Individual	5,5
	3	25%	Global Citizenship	25ACGLCITA	Assignment	Individual	5,5
	3	25%	Kickstart your Career**	25ACOKICKA	Assignment	Individual	5,5
	2	25%	Sustainability in Business	25ACSIBUSA	Assignment	Individual	5,5
	3	25%	Global Political Economy	25ACOGPEA	Assignment	Individual	5,5
	3	25%	Ethics & Algorithms	25ACETALGA	Assignment	Individual	5,5
	3	25%	Other AC's ACE- wide	25ACO	Assignment	Individual	5,5

<sup>\*\*</sup> This AC is offered in Dutch.

Period 3 + 4 (15 + 16) / Semester 2								
Thesis								
Thesis	30			25D3SCRIPH				
			Thesis	25D3SCRIPA	Assignment	Individual	5,5	
Graduation As	ssessment							
Graduation	6			25D3AFSTAH				
Assessment								
			Graduation	25D3AFSTAA	Assessment	Individual	5,5	
			Assessment					

### **Appendix – Composition of the Examination Board**

#### **Composition of the Examination Board**

#### Fontys Academy for the Creative Economy (ACE)

Appendix of study programme-specific part of the Bachelor's study programme Student Charter

- Marketing Management Digital Business Concepts
- Trend Research & Concept Creation in Lifestyle

#### The Examination Board consists of:

□ Chairman:
 □ Secretary:
 □ Member/deputy chairman
 □ Member/deputy secretary:
 □ Member:
 □ Member:
 □ Mr. J.J.W. (Jaap) Pijpers MA.
 □ External member:
 Mrs. dr. P.M.A. (Petra) Tenbült
 Mrs. K.E.M. (Karina) Brom MSc.
 Mr. drs. M. (Michiel) van Diesen
 Mrs. drs. C.L.A. (Cecile) van Rijen
 Mr. J.J.W. (Jaap) Pijpers MA.
 Mr. drs. K. (Kees) Spijker

☐ Civil secretary (no member): Mrs. mr. C.R. (Rosa) van den Berg